

SO # 109183

SERVICE ORDER
INTERNAL COPY



Printed 08/05/2022 10:51:04 AM

User 118 Page 1

Customer No

Home Cell Email

Bus Today

Term CASH

Advisor	Ryan Uliski	Promised	06/02/2022 7:11 PM	Tag
Shop	S1	Opened	06/02/2022 1:11 PM	Location
Priority		Cashiered	08/04/2022 1:15 PM	PO #

License No	Odometer In	Odometer Out	InServ Date	Stock No
	123405	123405	10/22/2018	N7009A
Year	Make	Model	Model No	Colour
2018	FORD	EXPLORER	K8D	RUBY RED
Vehicle ID No	Selling Dealer	Extended Warranty		Delivery Date
1FM5K8D86JGC29706				
Engine Size	3.5L TI-VCT V6	Fleet #		

Request	Description	Job	CSR	Status
000-NOISE	DIAGNOSE NOISE - RATTLING IN THE FRONT END, WHEN DRIVING SLOW ON ROUGH ROADS	1	213	Original
Labour	Description	Type	Tech	Amount
000-NOISE	DIAGNOSE NOISE - RATTLING IN THE FRONT END, WHEN DRIVING SLOW ON ROUGH ROADS	I	152	126.50
Technician	152 -			
Cause	customer requested	Parts Total		0.00
Correction	test drove and heard a very loud howling coming from the rear and a slight clunk from the front and a vibration from the rear. lifted vehicle and found that both front sway bar bushings are loose, RF CV axle boot is torn and leaking grease, both rear upper control arms have play and need replaced, both rear wheel bearings need replaced very soon and the LR rim is bent and causing a vibration. recommend	Labour Total		126.50
		Request Total		126.50

Request	Description	Job	CSR	Status
001-TPMSLE	TPMS REAR DRIVERS TIRE LOW	2	213	Original
Labour	Description	Type	Tech	Amount
001-TPMSLE	TPMS REAR DRIVERS TIRE LOW	I	197	0.00
Technician	197 -			
Cause	TPMS REAR DRIVERS TIRE LOW	Parts Total		0.00
Correction	no tire pressure light was on washer fluid light was on so i filled it up set all tires to 35.5 psi re-trained tires washed back up camera	Labour Total		0.00
		Request Total		0.00

Request	Description	Job	CSR	Status
016-BRONZE	BRONZE CLEAN - MID TO HEAVY CLEAN (With Light Steam) Includes: Exterior Wash/Shammy Windows Inside/Outside Vacuum Seats/Floors Wipe Down Interior Spray Vinyl Mats Wipe Down Engine Compartment Chrome Shine	3	213	Approved
Labour	Description	Type	Tech	Amount
016-BRONZE	BRONZE CLEAN - MID TO HEAVY CLEAN (With Light Steam) Includes: Exterior Wash/Shammy Windows Inside/Outside Vacuum Seats/Floors Wipe Down Interior Spray Vinyl Mats Wipe Down Engine Compartment Chrome Shine	IDET	217	319.00
Technician	217 -			
Cause	clean is done	Parts Total		0.00
Correction	wiped inside vacuumed floor and seats washed outside show room shined wiped windows inside and out removed decals	Labour Total		319.00
		Request Total		319.00

Request	Description	Job	CSR	Status
003-REP	stabilizer bushings	4	118	Approved
Labour	Description	Type	Tech	Amount
003-REP	stabilizer bushings	I	94	521.63

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Shop S1 **Opened** 06/02/2022 1:11 PM **Location**

Priority **Cashiered** 08/04/2022 1:15 PM **PO #**

License No **Odometer In** 123405 **Odometer Out** 123405 **InServ Date** 10/22/2018 **Stock No** N7009A

Year 2018 **Make** FORD **Model** EXPLORER **Model No** K8D **Colour** RUBY RED

Vehicle ID No 1FM5K8D86JGC29706 **Selling Dealer** **Extended Warranty** **Delivery Date**

Engine Size 3.5L TI-VCT V6 **Fleet #**

Part	Description	Shp	Bin	Type	Price	Amount
W708848 S439	BOLT	4	SPORD	I	4.99	19.96
W707516 S439	BOLT	4	SPORD	I	7.99	31.96
W717867 S900	BOLT	4	LOOSE3	I	18.99	75.96
W710999 S439	SCREW AND WASHER ASY	4	SPORD	I	7.99	31.96
7T4Z 9450 AA	GASKET	1	BOX04	I	24.99	24.99
W714265 S441	NUT	6	SPORD	I	12.99	77.94
W520515 S440	NUT	4	SPORD	I	2.99	11.96
W520215 S440	NUT - HEX.	4	RECALL	I	5.99	23.96
W505277 S439	SCREW	4	SPORD	I	5.99	23.96
W717859 S439	BOLT	4	SPORD	I	25.99	103.96
DA8Z 5484 B	BUSH	1	SPORD	I	27.99	27.99
DA8Z 5484 A	BUSH	1	SPORD	I	27.99	27.99
Technician	94 -	Parts Total				482.59
Cause	found on suspension nosie line	Labour Total				521.63
Correction	repalced both front sway bar bushing	Request Total				1,004.22

Request	Description	Job	CSR	Status
003-WAA	WHEEL ALIGNMENT- ADJUST CASTER, CAMBER AND TOE-IN (Requires Wheel Alignment Check)	5	118	Approved
Labour	Description	Type	Tech	Amount
003-WAA	WHEEL ALIGNMENT- ADJUST CASTER, CAMBER AND TOE-IN (Requires Wheel Alignment Check)	I	94	129.00
Technician	94 -	Parts Total		0.00
Cause	replaced suspension parts and subframe	Labour Total		129.00
Correction	did 4 wheel alignment adjusted rear and front toe front before left 0.18 right 0.30 total 0.48 after left 0.09 right 0.06 total 0.15 rear before left 0.40 right -0.20 total 0.20 after left 0.12 right 0.09 total 0.21	Request Total		129.00

Request	Description	Job	CSR	Status		
003-REP	right front CV axle	6	118	Approved		
Labour	Description	Type	Tech	Amount		
003-REP	right front CV axle	I	94	380.63		
Part	Description	Shp	Bin	Type	Price	Amount
TX 1125	SHAFT - FRONT AXLE	1	SPORD	I	476.99	476.99
W715419 S439	BOLT	4	RECALL	I	5.99	23.96
MCF 2389	ARM ASY - FRONT SUSP	1	SPORD	I	239.99	239.99
W714890 S440	NUT AND WASHER ASY -	4	OPPKG	I	17.99	71.96
Technician	94 -	Parts Total				812.90
Cause	from diag	Labour Total				380.63
Correction	installed new right front axle had to repalce lower arm due to damaged lower balljoint	Request Total				1,193.53

Request	Description	Job	CSR	Status		
004-REP	rear wheel bearings	7	118	Approved		
Labour	Description	Type	Tech	Amount		
004-REP	rear wheel bearings	I	94	380.63		
Part	Description	Shp	Bin	Type	Price	Amount
HUB 87	HUB ASY - WHEEL	2	H36	I	376.99	753.98
W714516 S439	BOLT	8	E21	I	20.99	167.92

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2018	FORD	EXPLORER	K8D	RUBY RED
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FM5K8D86JGC29706				
Engine Size	Fleet #			
3.5L TI-VCT V6				

Technician	94 -	Parts Total	921.90
Cause	found on inspection	Labour Total	380.63
Correction	repalced RR wheel bearing and LR wheel bearing	Request Total	1,302.53

Request	Description	Job	CSR	Status
004-REP	rear control arms	8	118	Approved
Labour	Description	Type	Tech	Amount
004-REP	rear control arms	I	94	380.63

Part	Description	Shp	Bin	Type	Price	Amount
W715419 S439	BOLT	8	RECALL	I	5.99	47.92
W715127 S439	BOLT	8	SPORD	I	8.99	71.92
DB5Z 5A804 C	ARM ASY - REAR SUSPE	1	SPORD	I	261.99	261.99
DB5Z 5A804 D	ARM ASY - REAR SUSPE	1	SPORD	I	262.99	262.99
W715179 S439	BOLT	4	SPORD	I	20.99	83.96
W715127 S439	BOLT	8	SPORD	I	8.99	71.92
W520516 S441	NUT - ADJUSTING SCRE	4	RECALL	I	5.99	23.96
W715419 S439	BOLT	8	RECALL	I	5.99	47.92
DB5Z 5R003 E	FRAME ASY	1	SPORD	I	1,175.99	1,175.99
W711270 S439	SCREW AND WASHER ASY	4	SPORD	I	17.99	71.96
W715633 S439	BOLT	4	SPORD	I	28.99	115.96
W713481 S439	BOLT	4	SPORD	I	2.99	11.96
W715179 S439	BOLT	2	SPORD	I	20.99	41.98

Technician	94 -	Parts Total	2,290.43
Cause	rear upper control arms found loose while removing the rear arms rhe had the left side inner mount bolts caged nuts spin. have to remove the sub fame will need to reqplace rear subframe and swapp over all arms and springs and diff and reinstall in vehicle had to order parts 7/11/22 sub frame is back in vehicle all suspension are are bolted back up but need to be tightens at ride height exhasut is back on and drive shafter is back in	Labour Total	380.63
Correction	new subframe and upper control arms are back in and tightend just needs alignment	Request Total	2,671.06

Request	Description	Job	CSR	Status
001-MOUNT1	LR rim is bent and causing a vibration MOUNT AND BALANCE ONE TIRE	9	118	Approved
Labour	Description	Type	Tech	Amount
001-MOUNT1	MOUNT AND BALANCE ONE TIRE	I	197	40.00

Part	Description	Shp	Bin	Type	Price	Amount
NPN	used rim	1		I	800.00	800.00

Technician	197 -	Parts Total	800.00
Cause	LR rim is bent and causing a vibration MOUNT AND BALANCE ONE TIRE	Labour Total	40.00
Correction	LR rim is bent and causing a vibration MOUNT AND BALANCE ONE TIRE tourqued 100 ft lbs set to 35 psi trained wheel	Request Total	840.00

Request	Description	Job	CSR	Status
015-ESP99P	USED INSPECTION Includes: Safety Inspection, Mechanical Inspection, Body and Trim Inspection, and Engine Oil and Filter (PARTS EXTRA)	10	118	Approved
Labour	Description	Type	Tech	Amount
L-ESP99P	LABOUR - ESP USED VEHICLE INSPECTION	I	999	0.00
Technician	999 -	Parts Total	0.00	

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User 118 Page 4

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Tag Location PO #

License No Odometer In Odometer Out InServ Date Stock No
123405 123405 10/22/2018 N7009A

Year Make Model Model No Colour
2018 FORD EXPLORER K8D RUBY RED

Vehicle ID No Selling Dealer Extended Warranty Delivery Date
1FM5K8D86JGC29706

Engine Size 3.5L TI-VCT V6 Fleet #

Cause did not preform
Correction did not do

Labour Total 0.00
Request Total 0.00

Request	Description	Job	CSR	Status
012-REP	rear sub frame	12	202	Approved
Labour	Description	Type	Tech	Amount
012-REP	rear sub frame	I	94	966.00
Technician	94 -			
Cause	line 6			
Correction				
		Parts Total		0.00
		Labour Total		966.00
		Request Total		966.00

Summary

Pay Type	Labour	Parts	Fees	Misc	Supplies	Sublet	Env	Ded	GST	PST	Total
C	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
W	59.09	2.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	61.09
I	3,244.02	5,307.82	0.00	0.00	99.95	0.00	0.00	0.00	0.00	0.00	8,651.79
Total	3,303.11	5,309.82	0.00	0.00	99.95	0.00	0.00	0.00	0.00	0.00	8,712.88

WARRANTY

ACCOUNT	DESCRIPTION	TYPE	CONTROL #	AMOUNT	COMMENTS
P114000	FORD REC-W & P CLAIMS		109183-11	61.09	

INTERNAL

ACCOUNT	DESCRIPTION	TYPE	CONTROL #	AMOUNT	COMMENTS
P136000	INV-USED TRUCKS		N7009A	8651.79	C29706 - 2018 FORD EXPLORER XLT 4WD